Volunteer service process flow - PEN-SIE Information System

Step	Sector	Procedure
1	Applicant/participant	the Electronic Process (PEN) for volunteer service will be opened by the interested party as follows: I - register as an external user with PEN-SIE/UFSM, if they do not already have a record with this type of user, by completing and sending the form available at the link: https://portal.ufsm.br/usuario/externo/cadastro/formulario.html *Wait to receive an automatic e-mail from the system confirming that you have registered. II - sign the Term of Agreement for the use of Electronic Signature in PEN-SIE/UFSM, on your first access to the system, according to the guidelines available in the tutorial: https://www.ufsm.br/orgaos-suplementares/dag/pen/apoio-ao-usuario/tutorial-assinatura-do-termo-de-concordancia-assinatura-eletronica-cadastrada-no-sie; III - create the voluntary service process, using the process type "Voluntary service process (029.5)" and according to the guidelines available in the tutorial: https://www.ufsm.br/orgaos-suplementares/dag/pen/apoio-ao-usuario/passo-a-passo-para-abertura-assinatura-e-tramite, and IV - insert the documents listed below: Application form for voluntary service and Special Program, according to the template available on the UFSM website (www.ufsm.br/progep/servicos -> Admission) Activity Plan Curriculum Vitae V - send the file to the DIVISÃO DE PROTOCOLO - 01.84.01.00.0.0 (Unidade administrativa).
2	PROTOCOL DIVISION	Send the process to the subunit informed by the applicant.
3	Subunit (Department, Undergraduate or Graduate Program)	Presents the request at the Collegiate meeting. If the request is not approved, it is forwarded to the applicant and the applicant is asked to forward it to be archived at DAG. If the request is approved, the minutes of the meeting (with list of attendees) are added in the PEN. The PEN is forwarded to the Hiring Office.
4	Personnel Evaluation and Transfer/NUMOV Provost Office for Personnel Management	Checks the documentation in the PEN. If necessary, requests complementary documentation from the participant (via PEN or by email) or from the subunit. Requests the participant to send, by e-mail or by PEN, the other documentation: ✓ Term of Adhesion, filled out digitally (manual completion is not allowed), signed by the participant and two witnesses, according to the model available on the UFSM website (www.ufsm.br/progep/servicos -> Ingresso). ✓ Participant Inclusion Form, completed and signed, according to the model available on the UFSM website (www.ufsm.br/progep/servicos -> Ingresso); ✓ Participant Personal Documents, in a single file: Birth or marriage certificate; recent 3x4 photo; identity document, proof of education (graduation and graduate degrees);

5	Applicant/participant	Forwards the requested documentation by email or PEN and returns the process to Personnel Evaluation and Transfer/NUMOV/Provost Office for Personnel Management.
6	Personnel Evaluation and Transfer/NUMOV Provost Office for Personnel Management	If the documentation is correct, it is sent to the University President for signature. If the documentation is not correct, the applicant is asked to complete it (by e-mail or via PEN).
7	Office of the President	Electronically signs the Term of Adhesion Or returns it to NUMOV for corrections. After signing, it is forwarded to NUMOV.
8	Personnel Evaluation and Transfer/NUMOV/ Provost Office for Personnel Management	The interested party is notified to access the Term of Adhesion. The process is forwarded to the Registration Office/NUCAD.
9	Registration Office NUCAD/PROGEP	Logs in to the SIE Information System and creates the participant's employee folder. Forwards the process to Provost Office of Administration (PRA).
10	PRA Office of Administrative Assistance	Includes the participant in the UFSM personal accident insurance. Forwards the process for archival.
11	PROTOCOL DIVISION	Archives the process.